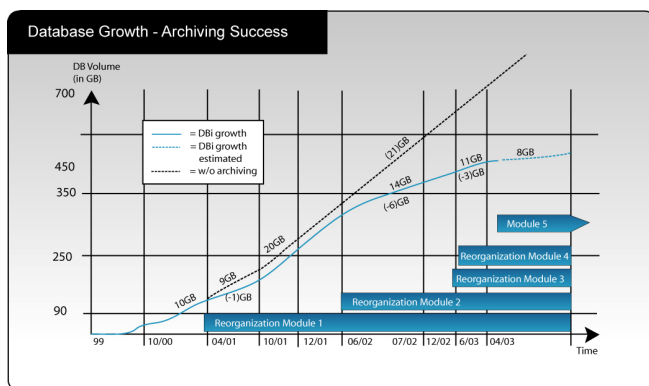


Livelink ECM – Suite for SAP Solutions

Document management, document archiving, and data archiving for SAP® Solutions

Built on a highly scalable technology foundation, Livelink ECM – Suite for SAP Solutions is a solution suite that provides a unified platform enabling organizations running SAP to securely manage all documents and content (including content from non-SAP sources) within a single content repository. Superior technology, exceptional integration, and global enterprise experience ensure the highest levels of scalability, the fastest return on investment, and outstanding levels of customer satisfaction.

When Enterprise Resource Planning (ERP) systems first emerged, organizations were influenced by a vision of high process transparency, faster execution, and lower costs. However, this vision remains largely unfulfilled, as the ability to seamlessly integrate business processes with content continues to be elusive. Livelink ECM – Suite for SAP Solutions enables organizations to link document content to business context in SAP systems.



Without archiving, database volume will grow uncontrollably

Manage the TCO of your SAP system

Every business transaction produces more data. Your SAP database is always growing, eventually reaching its limit. When users are unable to work effectively, orders are no longer processed promptly, invoices are delayed, and customers have to wait for assistance. As your database grows, backups and recoveries take longer; database upgrades require more time and resources, and user response times become prohibitive. Adding additional hardware and software drives up the total cost of ownership (TCO) of your SAP system.

Keep a grip on your TCO by archiving data with Livelink ECM – Suite for SAP Solutions. Archiving minimizes your database growth and improves performance. When you need the data, it's conveniently available directly from the SAP user interface. With the additional Data Archive Plus solution package, you can display and analyze the archived data right alongside the online data from the SAP database, while print lists give you an overview of the business information. You can also view online and offline data together, allowing you to proactively archive your data and ensure continuous high performance and lower TCO for your SAP system.

Ensure compliance and reduce risk

Addressing compliance—While regulations may vary from country to country, they all require that organizations track, manage, and retain critical business information, and make it available upon request. Developing and implementing best practices for compliance protects organizations from the risks of non-compliance, and helps them streamline operations, reduce administrative costs, and proactively prepare for the emergence of new regulations. An integrated ECM solution addresses evolving legal requirements by securely storing content for designated periods, linking related information, providing an audit history for corporate content, and enabling organizations to quickly access any document on demand.

Protection from disaster—Risks associated with storing paper documents are eliminated, as all documents are securely archived and continue to be available in case of a disaster.

Cross-application document access

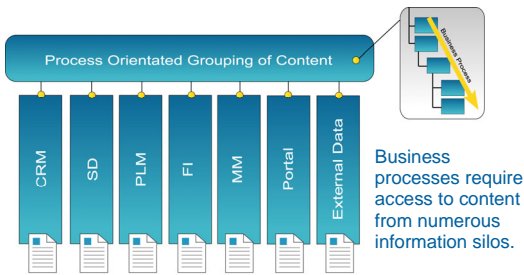
Organizations today rely on a wide range of enterprise applications. However, they often must reuse the same business content throughout multiple applications, even though parts of documents may be isolated to specific applications and functions (such as SAP, Siebel CRM, or host systems). Livelink ECM – Suite for SAP Solutions provides a means of sharing business content across applications, enabling the organization to make the most of business content no matter where it resides and no matter from where it is accessed.



“Livelink ECM – Suite for SAP Solutions provides us with many cost and time-saving benefits... Prior to Livelink ECM – Suite for SAP Solutions, we had to depend on mail and fax processes, which were much slower. Now, the purchasing agents can instantly pull up invoices, call the vendors, make any corrections to the purchase orders and then get them back to the Shared Services Center for processing, so that we can meet our discount terms... With print listing, we execute programs at night and send the report to Livelink ECM – Suite for SAP Solutions... This increases system performance by eliminating the scenario where multiple users execute the same report with the same selection criteria.”

Rob Jackson,
Solutions Architect, Owens Corning





Process-centric access to content

Collecting documents across multiple applications only makes sense if they are logically grouped. Grouping them gives even occasional users the ability to access valuable business information. The structure is the underlying business process. Livelink ECM – Suite for SAP Solutions offers a process-oriented and application-spanning folder view on documents sorted along the right business context.

One Single Customer Folder or Project Folder—Operating with “one face to the customer” and providing front-office employees with a complete view of all customer interactions ensures quality customer service, which leads to increased revenue. Access to documents can be tailored to the user’s environment: SAPGUI, Portal, Web or through Livelink ECM-based applications.

Cross-application workflow

In many organizations, 80% of the time required to process a business transaction is wasted in the internal or external routing of business documents. Livelink ECM – Suite for SAP Solutions extends the reach of workflows to include pre- and post-processing steps outside of SAP solutions, allowing new workflow processes that integrate users outside the SAP solution deployment footprint. For example, companies can include employees, business partners, or customers who occasionally need to participate in a business process, but do not have access to SAP solutions. A typical example is the Accounts Payable process. Non-SAP users can easily integrate into SAP core processes.

ECM and SAP NetWeaver™

Livelink ECM – Suite for SAP Solutions integrates into SAP NetWeaver to provide more flexibility in creating innovative processes with the Enterprise Services Architecture (ESA). SAP honored the product as “Powered by SAP NetWeaver.” It follows the two aims of SAP NetWeaver:

- **Low TCO**—It is an integrative ECM stack which is designed for low TCO. It offers a simple way to include business applications like Oracle-PeopleSoft, Siebel or SAP solutions. Also, nearly any type of storage hardware can be easily integrated with it.
- **Flexibility**—It allows for rapid design of new and flexible document processes, even those that cross business applications.

Livelink ECM – Suite for SAP Solutions delivers the following:

- **The most comprehensive suite in the industry**—Capabilities such as mass document scanning, local scanning for secret documents, desktop document integration, and email integration are included in the standard product offering.
- **Security through long-term archiving**—Livelink ECM – Suite for SAP Solutions lets you securely archive all types of information, including data from business applications. Content can be stored on optical devices, file servers, tape, or other long-term storage devices.
- **More than standard ArchiveLink**—Livelink ECM – Suite for SAP Solutions offers business context-oriented views on documents—cross system (multiple SAP and non-SAP). With our ECM capabilities, we offer the full spectrum of ECM technologies, such as collaboration for SAP processes or cross-application workflows outside of SAP. Our inside-out approach to SAP leverages the existing, rolled-out SAP solution user interfaces.
- **The newest SAP technology**—Open Text develops products based on the newest technology of SAP. Examples include the Repository Manager integration for SAP Knowledge Management, several iViews for SAP Enterprise Portal, the premium certification “Powered by SAP NetWeaver,” as well as Open Text Contract Management, which received the SAP xApps™ Certified designation.



The following companies use Open Text’s Livelink ECM – Suite for SAP Solutions:

- Siemens
- Trumpf
- Distell



Sales	Americas	Europe	Asia/Pacific	
www.opentext.com sales@opentext.com North America Sales 1-800-499-6544 International Sales +800-4996-5440	United States 100 Tri-State Int'l Parkway Lincolnshire, IL USA 60069 Phone: 847-267-9330 Fax: 847-267-9332	Germany Technopark 2 Werner-von-Siemens-Ring 20 D-85630 Grasbrunn Germany Phone: +49 89 4629 0 Fax: +49 89 4629 1199	United Kingdom Grosvenor House Horseshoe Crescent Beaconsfield, Buckinghamshire United Kingdom HP9 1LJ Phone: +44 1494 679700 Fax: +44 1494 679707	Australia Level 12 65 Berry Street North Sydney, NSW 2060 Australia Phone: +61-2-9026-3400 Fax: +61-2-9026-3455

If you are an Open Text partner or customer, visit online.opentext.com for more information about this and other Open Text solutions.

Open Text is a publicly traded company on the NASDAQ (OTEX) and the TSX (OTC).